

Victor Wood

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PERSONAL INFORMATION

- Marital status: Married. No children.
- Nationality: British. French spouse.
- Date of Birth: 14 July 1960 in Hampton, England.

SKILLS

Languages

- Native English speaker.
- Fluent in German.
- Basic French.

Computer systems

- Microsoft Windows NT/XP — Installation and User support.
- Apple Mac OS X — Installation, Administration and User support.
- Linux — User level.
- UNIX — User level.
- VAX/VMS — Installation, Administration and User support.

Software Systems

- Microsoft Office.
- Apple iWork.
- SCOS 2000.
- Core Command System.
- TaskMo.
- SatMon.

EXPERIENCE

2002 - 2008 — Satellite Operations Engineer, LSE Space GmbH, Wessling, D

- Member of a multinational Flight Operations team.
- 24/7/365 Command and control of BIRD, CHAMP, GRACE 1 & 2 and TERRASAR-X satellite systems.
- Processing data and forwarding to scientists and customers.
- Monitoring spacecraft status, identifying actual or potential problems and escalating to spacecraft specialists.
- Generation of statistics, plausibility and limit violations checks.
- Definition, development and implementation of improved operational procedures.
- Co-ordination of tasks with Mission Operations Director.
- Use of international voice procedures.
- Training new spacecraft operators on operational procedures and processes.
- Development of company wide time management application.
- Creation and maintenance of Excel utilities.
- Creation and maintenance of VAX/VMS command files.

2000 - 2001 — iPcenta IDC Technician, Completel GmbH, Munich, D

- Design and implementation of standard company wide procedures.
- Commissioning and daily operation of a new Internet Data Centre.
- Installation of network equipment and servers.
- Installation of Cat 5 network wiring.
- Installation of customer equipment into the data centre.
- Registration of domain names.
- Configuration of Cisco routers.
- Production of identity cards.
- Production of online video clips for customers.

1998 - 2000 — Operations Manager, Mid Sussex NHS, Hayward's Heath, UK

- Deputy to the Head of IT.
- Liaison with external suppliers and staff of at all levels.
- Control of 4 PC/NT technical support staff, 1 IT contractor and help desk co-ordination.
- Installation of PC workstations and servers.
- Creation and maintenance of LAN and WAN diagrams and inventory lists.
- Network capacity planning.
- Planning and executing the relocation of IT systems between data centres.
- Auditing of the network for security violations.
- Administration of user accounts on Banyan Vines.
- Management of VAX/VMS systems.

1998 - 1998 — Freelance PC Installer, Protea Ltd, Surbiton, UK

- Installation of computer systems in customers homes.
- On site fault diagnosis and repair.
- System configuration according to customers preferences.
- Basic user training.

1998 - 1998 — Contract Operator, Going Places, Woking, UK

- Technical support for VAX/VMS systems.
- Transferring financial information with American Express, Nat West and Western Union.
- Monitoring batch jobs.

1989 - 1997 — Satellite Operations, C.A.M. GmbH, Wessling, D

- Team leader of a group of 4 working 24/7/365 shifts.
- Production of training manuals and operational procedures.
- Performing data-flow tests and optimising operational configurations.
- Command and control of the ROSAT spacecraft.
- Scheduling and up-linking of spacecraft commands.
- Monitoring spacecraft status and identifying actual or potential problems.
- Transferring data between international ground stations and the German Space Operations Centre.
- Processing and archiving received data, production of data products and transmission to customers.
- Detailed record keeping of data processed and errors found.
- First line fault diagnosis of application programs or system related problems.
- Liaison with the system specialists to resolve problems.

1988 - 1989 — Customer Support, Real Time Solutions, Milton Keynes, UK

- Consultant providing support to all UK based users of the Mimer RDBMS.
- Liaison between the Swedish development team and the customers.
- Beta testing new releases and patches.
- Testing problems reported by the customer and finding solutions.
- Escalating customer's problems to the development team.
- Pre-sales support including providing quotations.
- Management of VAX/VMS systems.

1979 - 1988 — Royal Air Force, Various Locations, UK

- Management of several VAX/VMS systems.
- Installation and upgrades of Mimer RDBMS system.
- Maintenance of production environment mirrors.
- Application programming in FORTRAN IV and Mimer 4GL.
- Remote problem solving of reported problems on specialist systems.
- Maintenance of a Nimrod Synthetic Trainer and associated peripheral equipment including CCTV visual system, model, hydraulic systems, communication systems and emergency power systems.

1977 - 1979 — Quality Control, HH Electronics, Bar Hill, UK

- Checking all finished products for full functionality and appearance.
- Producing wiring looms for prototype equipment.
- Setting up low volume production runs of new products.

COURSES

- Various networking courses.
- Various UNIX courses.
- Various VAX/VMS courses.
- FORTRAN IV.
- Electronic Technician Synthetic Trainer.

Space prohibits a complete list of courses attended over my professional career. Certificates are available to view on request.

AWARDS

NASA group achievement award for work on the ROSAT project.

TECHNICAL PUBLICATIONS

Joint author of “BIRD Operations during extended mission period” presented at the Russian Space Academy in Moscow for the European Space Agency’s 7th International Symposium on Reducing the Costs of Spacecraft Ground Systems and Operations (RCSGSO).

SOCIAL ACTIVITIES

I have held the position of Public Relations Officer for the Crawley - Dorsten Town Twinning Association.

HOBBIES

Cooking, Photography and Travel.